

Financial Literacy Facts Sheet

NOTE: The contact information on this sheet is accurate at the date of printing, November 2021. If the contact information is no longer accurate or working, please contact SeniorsNL for updated information at 1-800-563-5599 or 737-2333

Canadian Hard of Hearing Association Newfoundland & Labrador (CHHA NL): Alert and Aware:

Phone: 1-888-753-3224 (Toll-Free)

709-753-3224 (St. John's Region)

709-725-3224 (Text Message/SMS)

Email: alerts@chha-nl.ca

Website: <https://chha-nl.ca/alert-and-aware/>

Canadian Hard of Hearing Association Newfoundland & Labrador (CHHA NL): Hearing Assistive Technology:

Phone: 1-888-753-3224 (Toll-Free)

709-753-3224 (St. John's Region)

709-725-3224 (Text Message/SMS)

E-mail: aaugot@chha-nl.ca

Website: <https://chha-nl.ca/services/borrow-hearing-devices/?s=Lending+>

City of St. John's Non-Profit Housing:

Phone: 709-576-8196 (Main number)

709-576-8318

Email: housing@stjohns.ca

Website: <http://www.stjohns.ca/living-st-johns/city-services/non-profit-housing/non-profit-housing-faq>

Community Volunteer Income Tax Program (Canada Revenue Agency):

Phone: 1-855-516-4405 (Toll-Free)

Website: https://www.canada.ca/en/revenue-agency/campaigns/free-tax-help.html?utm_campaign=not-applicable&utm_medium=vanity-url&utm_source=canada-ca_taxes-help

Credit Counselling Services of Newfoundland and Labrador (CCSNL):

Phone: To Book an Appointment call **709-753-5812** and press 1 to talk to a real person or leave a message.

1-888-738-3328 (Toll-Free NL)

1-866-398-5999 (Toll-Free Canada)

Email: info@ccsnl.ca

Website: <http://ccsnl.ca/>

Disability Tax Credit Program (CRA):

Phone: 1-800-959-8281 (CRA- to order form T2201)

1-800-665-0354 (CRA-TTY only)

709-772-3334 (CRA)

Website:<https://www.canada.ca/en/revenue-agency/services/tax/individuals/segments/tax-credits-deductions-persons-disabilities/disability-tax-credit/step-step-instructions-filling-form-t2201.html>

Income Support (CSSD):

Phone: Toll Free numbers:

1-877-729-7888 (Eastern)

1-888-632-4555 (Central)

1-866-417-4753 (Western)

1-866-449-3144 or **709-896-8846** (Labrador)

1-877-292-4205 (TTY)

Email: incomesupport@gov.nl.ca

Website:<https://www.gov.nl.ca/cssd/department/branches/incomesupport/>

Telus Seniors Program: Mobility for Good:

Phone: 1-866-558-2273

Email: mobilityforgood@telus.com

Website:https://www.telus.com/en/about/seniors/application?INTCMP=VAN_mobilityforgoodseniors

Municipal Tax Discount:

Resource: <http://www.seniorsnl.ca/municipal-tax-breaks-seniors/>

Newfoundland and Labrador Housing Corporation (NLHC):

Phone: 709-724-3000

1-800-563-4427 (Toll-Free St. John's)

709-724-3196 (Avalon Regional Office)

709-639-5201 (Corner Brook)

709-256-1300 (Gander)

709-896-1920 (Goose Bay)

709-292-1000 (Grand Falls-Windsor)

709-279-5375 (Marystown)

709-643-6826 (Stephenville)

Website: <http://www.nlhc.nl.ca/>

Newfoundland Labrador Hydro:

Phone: 1-888-737-1296 (Toll-Free)

Email: customerservices@nlh.nl.ca

Website: <https://nlhydro.com/>

Newfoundland and Labrador Prescription Drug Program

(NLPDP):

Phone: Main number to call to determine eligibility or to apply for a prescription drug program: **1-888-859-3535**

1-888-724-7760 or **709-753-3615** (NLPDP Claims Processing)

1-888-222-0533 (NLPDP Dept HCS)

709-729-6507 (Pharmaceutical Services-to request special authorization for a drug)

Email: LIDPinfo@gov.nl.ca

Website: http://www.health.gov.nl.ca/health/prescription/nlpdp_plan_overview.html#5

Newfoundland Power:

Phone: 1-800-663-2802 (Toll-Free)

1-800-474-5711 (24-hour Phone Service)

Email: customerrelations@newfoundlandpower.com

Website: <https://newfoundlandpower.com/>

NL Income Supplement & NL Seniors' Benefit:

Phone: The number to call to check on your cheque is: 1-800-387-1193

For more information on the program call the **Fiscal and Economic Policy Branch, Department of Finance** at (709) 729-3166

Website: http://www.fin.gov.nl.ca/fin/tax_programs_incentives/personal/calculator.html

Provincial Hearing Aid Program (CSSD):

Phone: 1-877-729-7888 (Eastern)

1-866-417-4753 (Western)

Public Legal Information Association of NL:

Phone: 709-722-2643 (Main St. John's)

1-888-660-7788 (Toll-Free)

709-896-5235 (HV-GB Labrador Office)

Email: info@publiclegalinfo.com

Website: <https://publiclegalinfo.com/>

Red Cross: Health Equipment Loan Program (HELP):

Phone: 709-758-8414 (St. John's)

Phone: 709-489-5522 (Grand Falls - Windsor)

Phone: 709-634-4626 (Corner Brook)

*As of Nov. 15, 2021 the CB office is still temporarily closed due to COVID until further notice.

Website: <https://www.redcross.ca/in-your-community/newfoundland-and-labrador/newfoundland-and-labrador-programs-and-services-results?category=03705695-3094-440d-8fef-63>

Rogers: Connected For Success:

Telephone: 1-866-689-0758

Email: cfsapplication@rci.rogers.com

Website: <https://about.rogers.com/our-impact/connected-for-success/>

SeniorsNL:

Phone: 1-800-563-5599 (Toll-Free)

Email: info@seniorsnl.ca

Website: www.seniorsnl.ca

Service Canada Outreach Support Centre:

(CPP, OAS, GIS, & Allowance)

Phone: 1-877-464-2657

1-833-719-2657 (TTY)

Service Canada:

Phone: 1-800-277-9914

Website: https://www.canada.ca/en/employment-social-development/corporate/portfolio/service-canada.html?utm_campaign=not-applicable&utm_medium=vanity-url&utm_source=canada-ca_Service-canada-home

Special Assistance Program:

Western Health:

709-634-5551 (Corner Brook & Surrounding areas)

709-643-8700 (Stephenville & surrounding areas)

Labrador-Grenfell:

1-833-284-4751 (Toll-Free)

Central Health:

1-833-210-8491

Eastern Health: Disability Services:

709-777-6300 (St. John's)

709-759-5217 (Rural Avalon)

709-468-1001 (Bonavista)

709-466-5700 (Clareville)

709-279-7900 (Marystown)

takeCHARGE NL:

Email: contactus@takechargenl.ca

Website: <https://takechargenl.ca/>

Vision Care (CSSD):

Phone: 1-877-729-7888 (Eastern region Toll-Free)

1-888-632-4555 (Central region Toll-Free)

1-866-417-4753 (Western region Toll-Free)

1-866-449-3144 (Labrador region Toll-Free)

1-877-292-4205 (TTY)